



NØDVARSEL



# Emergency Alert on your mobile

## Read the alert, follow the advice.

Serious incidents can happen without warning. When they do, it is important that you quickly receive information about what is happening and what you should do. That is why we are launching the Emergency Alert System. If a serious situation arises at your location involving an acute threat to life and health, you can receive an alert containing important information on your mobile phone.

The emergency alert consists of a short text that tells you **what is happening and what you should do**. To attract your attention, your phone will vibrate and play a loud, siren-like sound. When you receive an emergency alert, read the notification and follow the advice.

### A service provided by the public authorities

The Emergency Alert System is a service provided by Norwegian authorities. The police and Civil Defence can send out alerts.

Several other European countries have good experience using this technology to alert their citizens to serious dangers such as floods, terrorist attacks and chemical spills. Emergency alerts on mobile phones can help to protect lives and health here in Norway.

The Emergency Alert System supplements the channels already used to notify the public. In Norway, we have already had public warnings for some time, given via sirens, which signal with a loud sound that you must seek information. In the event of a serious incident, important information will be broadcast across several channels, for example, radio, TV, online newspapers, public authority web pages and social media.

Just as the sirens are tested every six months, the Emergency Alert System on mobile phones will also be tested regularly.

### How the Emergency Alert System works

An emergency alert is sent out via the mobile telephone network to all mobile phones that can receive such messages, within just a few seconds. The notification text will be displayed in either Norwegian or English, depending on your phone's language settings. If your phone supports text-to-speech, you can also have the message read out loud.

The Emergency Alert System does not use your telephone number or any other information about you or your phone. You do not need to register or download an app to receive emergency alerts, and the service is entirely free of charge. You must remember to ensure your phone is up to date with the latest software.

Find out more at [emergencyalert.no](http://emergencyalert.no)